

# Privacy Statement

## Privacy Policy | Terms and Conditions

November 2016

The privacy and cookie statement set out below applies to every site visit or transaction. This privacy and cookie statement may be amended from time to time. Our privacy and cookie statement can be consulted on this website at any time. We use cookies to enhance the performance of Internet pages and to better gear pages to our users' preferences. If you visit our website, you agree with these cookies.

## Privacy and Safety

By visiting this website and/or subscribing to the newsletter via our website, you leave your personal details with us. In this Privacy Statement we explain why we need those details and what we do with them. If you have any questions after having read this page, please contact our service office.

## Want a a cookie?

Cookies are small pieces of information which are saved on your computer when you browse the internet. Websites use this information to operate properly. Cookies can gather personal information. The cookies we use are safe for your PC, laptop, phone or tablet. We use cookies to recognise you when you visit our website and to make sure it works properly. Cookies provide us with information on how our website is being used. This allows us to improve and modify the website to suit our visitors' wishes.

## Cookies ensure that:

- you can use the website safely and without being interrupted;
- the website is fast;
- we can trace errors and inconveniences on the website;
- we can test improvements;
- you can share products via social media such as Facebook and Google.

## How long do cookies stick around?

Most cookies disappear when you close the browser. Some cookies remain for a few days, others for up to a few years. You can use your browser to delete them at any time.

## Clearing or disabling cookies

You can use your browser settings to clear or disable cookies at any time. This means that you no longer receive cookies when visiting our website. Information on adjusting cookie settings can usually be found in your browser's help section. Please note however that without cookies our website will perform less well.

You can always clear or disable cookies via your browser settings. In that case, you no longer receive cookies when you visit our website. The Help section of most browsers provides more information about adjusting the cookie settings. Please note however that without cookies our website will perform less well.

## Social media

If you are a social media user you can log into our website through your social media accounts in some places. We won't have access to your social media accounts, but you will be able to share our website with your friends.

## The Safety of your personal data

To optimise the layout of our website, we collect statistical information about visitors, such as visitor numbers. The information can be used to put more targeted information on the website. This enables Compass to continue to optimise its user services.

The data we collect from you are stored securely and kept no longer than necessary for the purpose for which they are processed. If we disclose your data to our partners, we require them to treat your details as carefully as we do and to use them only for the purpose intended.

Your data are not sold or hired out.

## Improving our service

We continuously aim to improve our website in order to provide an even better service. We may, for this reason, use your information to ask you to participate in no-obligation customer or market research. Third parties may sometimes conduct that research for us.

## Your rights

You have the right to to consult your personal details or to ask us to improve, supplement, remove or shield your personal details if they are incorrect, incomplete or irrelevant, or if you want them protected against any form of unlawful processing.

## Fraud

No one wants to be forced to contend with fraud, and that includes us. So we use our customer data to investigate, prevent and counter it. If necessary, we pass our customer data on to the authorities.

## Contact

Please get in touch with us if you would like to comment on our privacy policy or if you think that we, or our website, are/is not in accordance with that policy. Please address any requests, queries, complaints or comments to Compass Group Belgilux NV, Department of Communication, Chaussée de Haecht/Haachtsesteenweg 1179, Brussels, Belgium.